

# WELCOME TO PLATINUM SPAS

It gives us great joy to introduce you to Platinum Spas – Europe's leading innovative hot tub and swim spa brand.

Our new improved Premium range is our most luxurious yet and has been built to the highest quality. With a focus on innovation, the latest technology and an abundance of features, the Platinum Spas range includes upgraded corner panels with a full LED lighting strip as well as upgraded jets and diverters. We listened to our customers and partners – and want to ensure we go beyond expectations for you.

Another innovation is the new energy efficient insulation Platinum Premium Shield designed by the Superior Heatlock Insulation Process (SHIP) which provides a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

Now more than ever it is important we look after our wellbeing and spend time looking after ourselves and our wellness. This is our focus here at Platinum Spas – we want to help you focus on improving your health and wellbeing with a hot tub or swim spa.

Your journey to ultimate relaxation starts here.

Platinum Spas team

# YOUR WELLNESS IS IMPORTANT TO US

We focus on improving wellness and offer a global range of award-winning hot tubs and swim spas to suit every customer's needs. Our hot tubs and swim spas aim to improve wellness, help you relax, spend quality time with loved ones and lead happier and healthier lives.

## BENEFITS OF A HOT TUB AND SWIM SPA

A hot tub or swim spa not only brings you hours of enjoyment but has a number of health benefits too. It can help to reduce stress and anxiety, relieves headaches, helps to burn fat faster and is even great for your skin.

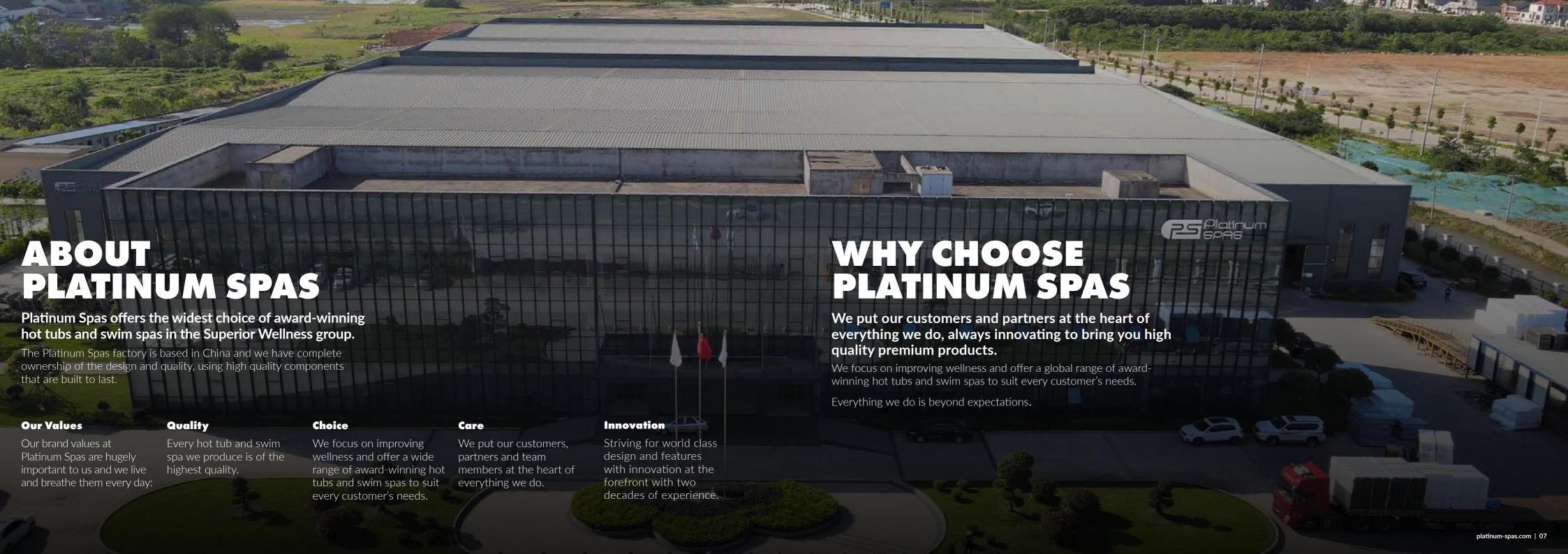
Hot tubs can boost your circulation and reduce strain on the heart, lowers blood pressure and can even help improve your sleep.

Hot tubs are also great if you have aching joints from injuries, arthritis or other conditions. The warm water and bubbles can help to soothe any aches and pains, often to lasting effect.

A swim spa also gives you the benefit of exercise as well as relaxation. They can form an important part of the day to day fitness regime of anyone that wants to stay in good shape.

Swim spas can offer different exercise stations, either swimming or rowing against the powerful built-in jets will provide an intense workout.

Soothe away your stresses with a soak in a hot tub or swim spa.











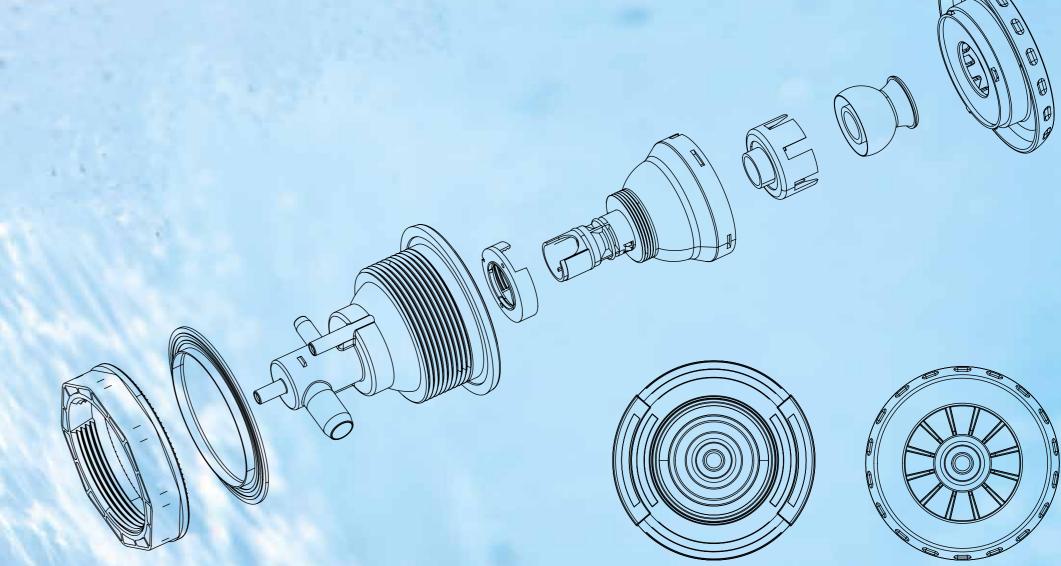
### JET DESIGN AND FORMATION

More jets do not equal a better hydromassage, but the right jets do. Utilising the perfect mix of air and water – to deliver a massage that reduces stress and lower back pain, improves sleep and post exercise recovery. It will also alleviate restless leg syndrome, cramps, arthritis and fibromyalgia, improving your overall wellbeing.

A regular hydromassage routine can be more beneficial than you realise.

Seats designed to follow the contours of the body and recessed jets are placed to perfectly match the muscle structure of the human form, which delivers a comfortable, premium hydromassage experience for most body types.





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### CONTROL AT YOUR FINGERTIPS

We use Balboa as our control system, recognised globally for its high quality and innovation always providing the latest technology. On every Platinum Spas hot tub and swim spa we use Balboa heaters, control panels and control board.

Platinum Spas control panels have WIFI as an option where the customer can control the hot tub from any 3G enabled location.
With colour screen and directional key pads users can go through their settings and have their hot tub or swim spa set up perfectly for their needs with ease.



**TP500** 



TP700



**TP600** 



Spa Touch 2T

#### Ozone

Every Platinum Spas product comes with the Superior Wellness Ozone\* as standard; an electronic sanitiser for your hot tub. This helps to reduce the presence of impurities and microbial life within the hot tub water.

When the Ozone is infused into water, it is able to effectively kill many kinds of bacteria and viruses without the need for adding excessive amounts of chemicals.

It purifies naturally, producing ozone from the atmosphere.

The Superior Wellness Ozone in your hot tub can reduce maintenance time and cost, prolong equipment life and can reduce the chloramines scent. Some people believe that ozonised water also feels softer to their skin.



### \*Patent pending

#### Our components

All Platinum Spas products come with synthetic composite side panels, perfect for all weather conditions. The side panels are easily changeable incase of damages caused by the end user. We only use high quality components which are industry leading.

#### SW (Superior Wellness) pumps

We take pride in our components used, this is why we use SW (Superior Wellness) pumps.

They are equipped with the industry's most advanced quality testing, inspection equipment. The pumps provide a powerful massage working with the jet layout and quantity to leave you feeling relaxed and revitalised.



#### **Aristech Acrylic**

We use Aristech Acrylic; the brand supplies acrylic sheets to the world's leading brands for the manufacturing of hot tubs and swim spas. The Aristech Acrylics brand has blended innovation, manufacturing expertise and industry-leading customer service, to become the preferred brand of acrylic sheet for OEMs, fabricators and designers worldwide.

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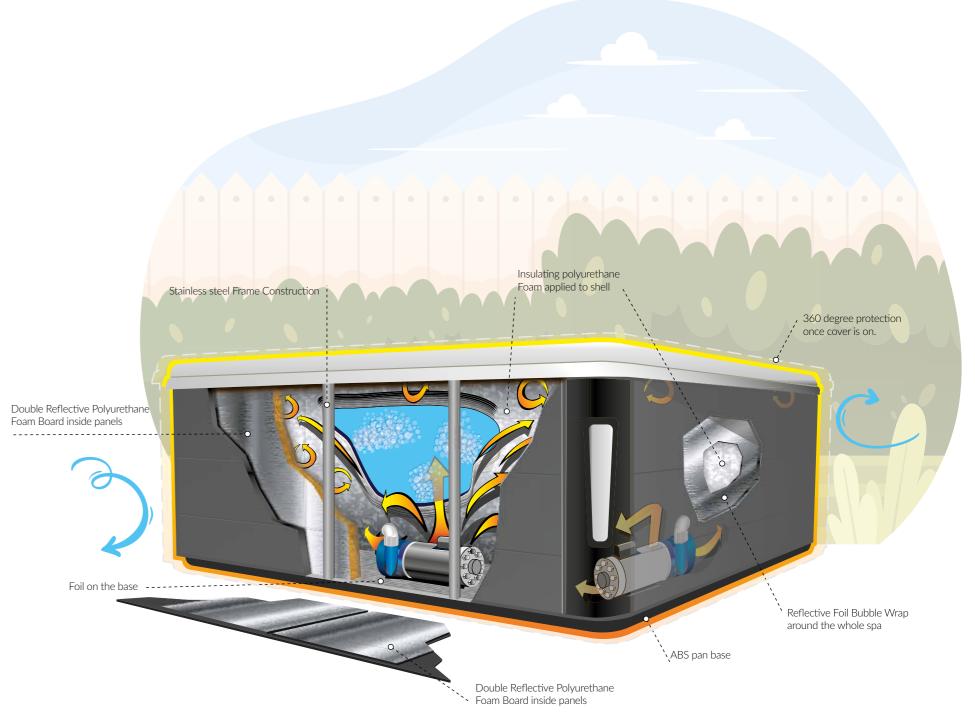
### ENERGY EFFICIENT INSULATION

### Our Platinum Premium Shield features on the luxurious Premium range.

This combines **five different types of insulation** to retain the heat within the cabinet by the **Superior Heatlock Insulation Process (SHIP)** providing a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

By reflecting the heat back inwards, the wasted heat created by the pumps and other components can be recycled. The heat is then used to help maintain the temperature through heat transfer via the vast amount of plumbing, this assists with the overall running costs.





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A Platinum Spas hot tub not only brings you hours of enjoyment but a number of health benefits too.

Soothe away your daily stresses, aches and pains with a soak in a hot tub and improve your wellbeing.

Perfect for families, couples and friends or simply to have some me time to relax.

Choose from a range of high quality, premium hot tubs to suit your needs including size, budget, type and features.

### **KEY FEATURES**



Underwater flood lighting



Waterline lighting



Corner panel lighting

#### Hot tub experience



● \* ● Bluetooth sound system



Water fountain

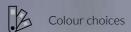
#### **Build** quality



Superior Aristech Acrylic finish



Hand rolled fibre glass shell





No maintenance cabinet



High impact moulded ABS base



No kink PVC plumbing

#### Power and control



Optional WiFi app based control



Balboa control panel





Ozone water purifying system

#### Energy efficiency



High density lockable spa cover



Premium multi-layer insulation

#### Hydrotherapy



Rotational jets



Individual seat pressure controls



Stainless steel jet casings



Directional jets

## **DELUXE** RANGE

### Great value and quality; the perfect starter hot tub

Our classic, entry level range has been designed to suit a variety of needs and budgets. With a focus on quality and great value, it is the perfect starter hot tub.

With five models to choose from, built with high-quality components and offering great value for money this range is the perfect introduction to hot tub ownership.

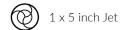
# SIDE PANEL AT A GLANCE



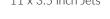


### TAHITI

















Dimensions

2130 x 1650 x 780mm





225kg



23

Power Supply

4

Seat layout	Insulation	Heater	Pumps	Circulation Pump
1 seat + 2 loungers	Platinum Thermal Wrap	2kw	1 x 2 HP	N/A

#### **Features**

Hot tub experience

Water Care

**③** 🔊

Hydrotherapy

Power and control















Colour options

Shell colours



Cabinet colour



**Build** quality















2 x 5 inch Jets

7 x 3.5 inch Jets

♥ ▷ ) Plug & Play



Dimensions 2000 x 2000 x 900mm





Pov	wer	Supply
	1	.3

Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Thermal Wrap	2kw	1 x 3 HP	N/A

( kg )

Weight

#### **Features**

Hot tub experience

People















**Build** quality









Hydrotherapy





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40



Power	Supply
1	.3

Power Supply
13

Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seat + 2 loungers	Platinum Thermal Wrap	3kw	2 x 2 HP	1 x 0.5 HP

#### Colour options

Shell colours













7 x 3.5 inch Jets

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42 x 2 inch Jets



2000 x 2000 x 900mm







-	ower	Supply
	3	32

4

Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seat + 2 loungers	Platinum Thermal Wrap	3kw	2 x 2 HP	1 x 0.5 HP

#### **Features**

⊚३⊚

Lighting

**Build** quality

People

Hot tub experience

























#### Colour options

Shell colours

Sterling

Silver

Grey











9 x 3.5 inch Jets

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kg

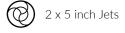
Weight

405kg

Heater

3kw







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87





People



2000 x 2000 x 900mm







Power Supply 32

Seat layout	eat layout Insulation		Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Thermal Wrap	3kw	2 x 3 HP	1 x 0.5 HP

#### **Features**

Seat layout

5 seats + 1 lounger

Hot tub experience





Hydrotherapy

Dimensions

2000 x 2000 x 900mm

Insulation

Platinum Thermal Wrap





**Build** quality

















### Colour options

2 x 2 HP

47

Power Supply

32

1 x 0.5 HP

Pumps | Circulation Pump

#### Shell colours









Grey

#### **Features**

**③**\***③** 

Water Care

Lighting

**Build** quality

Hot tub experience





Hydrotherapy

**Power** and control







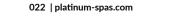
Colour options

Shell colours





Grey



### **PREMIUM** RANGE

Luxury and innovation: the ultimate hot tub experience

Our most luxurious products, this range has been built to the highest quality standard. With a focus on innovation and the latest technology, the abundance of features offers the ultimate hot tub experience.

With twelve stylish models to choose from; for 3 people to 8 people, our Premium range has new and innovative features such as water fountains, integrated filter cover and foot massage function. Plus our Platinum Premium Shield insulation will keep the water warmer for longer.

# SIDE PANEL AT A GLANCE





#### **ARIZONA**



4 x 3.5 inch Jets

39 x 2 inch Jets



Dimensions

2130 x 1650 x 880mm









Power Supply

Insulation Heater Pumps Circulation Pump Seat layout 1 seat + 2 loungers Platinum Premium Shield 3kw 2 x 2 HP 1 x 0.53HP

#### **Features**



**Energy** efficiency



Power and control





Colour options









Cabinet colour





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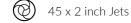
#### INFINITY





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9 x 3.5 inch Jets







20 x 3.5 inch Jets

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**KENYA** 



20 x 3.5 inch Jets

29 x 2 inch Jets

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14 x 3.5 inch Jets

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75 x 2 inch Jets

91



People







295kg

Heater



64



Pumps | Circulation Pump

Power Supply
32

Power	Suppl
3	2

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		-	2					
		J						
		_	_					

Seat layout	Insulation	Heater	Pumps
5 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP

#### Seat layout Insulation 1 seat + 2 loungers Platinum Premium Shield

#### **Features**

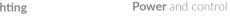
**Hot tub** experience Hydrotherapy





































Silver











Dimensions

2100 x 2100 x 940mm















(kg)

Weight

Jets 52

(°°°)

Power Supply 32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

#### **Features**

Water Care

Lighting

**Build** quality

People





















#### Colour options





Silver









Grey

### Seat layout

**Hot tub** experience

**Features** 

(0 × (0)

Lighting

**Build** quality

Water Care



3 seats + 2 loungers | Platinum Premium Shield |

**Energy** efficiency

(a) 7 1/2 1/2 / d

Hydrotherapy

Dimensions

2100 x 2100 x 940mm

Insulation

**Power** and control



kg



Heater

3kw







2 x 2 HP

Colour options

Power Supply 32





Dimensions

2100 x 2100 x 950mm

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seat + 1 loungers	Platinum Premium Shield	3kw	2 x 3 HP	1 x 0.5 HP

(kg)

Weight

405kg



**③**\***③** 

Water Care

Lighting

**Build** quality





Sterling



















Grey

#### **Features**

People

Hydrotherapy

**Energy** efficiency



**Power** and control





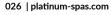




Colour options

Shell colours





Power Supply

32

#### TOKYO

### ONYX

#### **MAXIMUS**





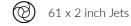


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2230 x 2230 x 940mm







Power	Supply
3	32

Seat layout Insulation		Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	3 x 3 HP	1 x 0.53 HP

#### **Features**

**Hot tub** experience

Hydrotherapy



People

























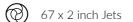


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People



Dimensions

2230 x 2230 x 940mm

Hydrotherapy





89





Power Supply 32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Premium Shield	3kw	3 x 3 HP	1 x 0.53 HP

#### Colour options



**Power** and control





Canyon

**Shell** colours

Silver

Cabinet colour



















**Features** 

**③**\***③** 



Hot tub experience





**Build** quality







**Power** and control



#### Colour options

Shell colours







Cabinet colour















Grey











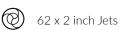






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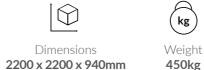
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Dimensions





90

Heater

3kw



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1 x 0.53 HP

Pumps | Circulation Pump



**Features** 

**③**\***③** 

Water Care

Lighting

**Build** quality

**Hot tub** experience

**Energy** efficiency

**Power** and control



450kg



84



Seat layout Insulation		Heater	Pumps	Circulation Pum
7 seats + 1 lounger	Platinum Premium Shield	3kw	3 x 2 HP	1 x 0.53 HP

### Hydrotherapy

3 seats + 2 loungers | Platinum Premium Shield |

**Hot tub** experience

**Features** 

Lighting

**Build** quality

People



Seat layout













Insulation



### Colour options

4 x 2 HP

Shell colours



Sterling

Silver











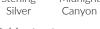
Grey

#### Colour options Hydrotherapy

Shell colours



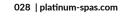








Grey





# **HOTTUBS** FOR 2022

Introducing our new hot tubs for 2022 providing you with even greater choice with our new improved models.

The Monaco and Marseille have been introduced to our luxurious Premium range. They have been built to the highest quality standard with the Platinum Premium Shield; providing a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

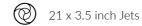
The Mykonos is the latest addition to the 13amp spa range which offers great value for money and is perfect for a group of friends. Built with high quality components; this is a great starter hot tub.

#### **MONACO**









21 x 2 inch Jets

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ζ	₽	
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Dimensions

2000 x 2000 x 940mm



Weight



53

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Power Supply 32

Seat layout	t layout Insulation		Pumps	Circulation Pump
4 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

#### **Features**

Hydrotherapy











**Build** quality

**③**\$**③** 













**Power** and control





#### Colour options

Shell colours







Midnight Canyon

Odvssev





Grey

#### **MARSEILLE**

#### **MYKONOS**



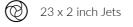




kg

Heater

3kw



58

Pumps

2 x 2 HP

Colour options

Shell colours











Seat layout

4 seats





Dimensions

1900 x 1900 x 940mm



(kg)

Platinum Premium Shield 2kw 1 x 3 HP



Jets

16

Colour options

Shell colours



Power Supply

N/A

Insulation	Heater	Pumps	Circulation Pump

Insulation

**Features** 

**③** 🔊

Lighting

**Build** quality

Water Care

Seat layout



**Dimensions** 

2000 x 2000 x 940mm





3 seats + 2 loungers | Platinum Premium Shield





(D0000





Sterling

Silver



Grey

#### **Features**

**Hot tub** experience



Midnight

Canyon





4

Power Supply

32

Circulation Pump

1 x 0.5 HP



Water Care

**③**\***③** 



**Energy** efficiency

T B A M of



**Build** quality



Hydrotherapy









Silver

Cabinet colour

Canyon



COLOMBO



17 x 5 inch Jets

9 x 3.5 inch Jets

22 x 2 inch Jets

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Hydrotherapy









Colour options

Cabinet colour



Power Supply

Seat layout	Insulation	Heater	Pumps	Circulation Pump
7 seats	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.53 HP

#### **Features**













Energy efficiency







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**OSLO** 





23 x 5 inch Jets



14 x 3.5 inch Jets

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27 x 2 inch Jets







Dimensions 2300 x 2300 x 950mm













Power Supply

Seat layout	Insulation	Heater	Pumps	Circulation Pump
7 seats	Platinum Premium Shield	3kw	3 x 3 HP	1 x 0.53 HP

#### **Features**

Hot tub experience



























Hydrotherapy





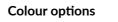




























### HOLIDAY **LET TUB**

Add a touch of luxury to your property with a holiday let hot tub. Simply designed with the end user in mind, this low maintenance hot tub will not only add value to the customer experience but will increase revenue for your property. It's a must have hot tub.

This hot tub seats 5 people with 40 jets - perfect for families or a group of friends.

The hot tub meets the HSG282 guidelines; which are in place for businesses to be able to offer a hot tub for financial gains.

Designed purely for the holiday let market this hot tub offers a basic layout with no breakable or removable components and designed for heavy usage.

The robust but minimalistic design perfectly complements any garden, decking or outdoor area.









2 x 3.5 inch Jets



2 x 2.5 inch Jets



② 28 x 2 inch Jets



2000 x 2000 x 900mm







Power Supply 13/32

Insulation Heater Circulation Pump Seat layout Pumps 2/3kw 1 x 3 HP 5 seat + 1 loungers N/A

#### **Features**

(0 × 0)

Hot tub experience

Water Care

Hydrotherapy



**Energy** efficiency

Power and control











Sterling

Colours

Shell colour

Cabinet colour





# FIND YOUR PERFECT SWIM SPA

A swim spa can provide a number of benefits including family fun, light training, or a more strenuous workout plus plenty of space for you to relax.

Swim spas can offer different exercise stations, either swimming or rowing against the powerful built-in jets will provide an intense workout. With a focus on wellness the demand for swim spas or aquatic fitness centres is set to continue. View our range of swim spas to suit varying needs and budgets and find the perfect one for you.



#### **ZELUS**





















Dimensions 5700 x 2250 x 1500mm

1250kg

Jets 42

Colours

Sterling

Cabinet colour

Power Supply

Seat layout	Insulation	Heater	Pumps	S Pumps	Circulation Pump
2 seats + 1 lounger	Platinum Premium Shield	3kw	1 x 3 HP	3 x 3 HP	1 x 1 HP

#### **Features**

**③**\***③** Water Care

Lighting

**Build** quality

Hydrotherapy

































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#### **EROS**





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4500 x 2250 x 1500mm









Power Supply

Seat layout	Insulation	Heater	Pumps	S Pumps	Circulation Pump
2 seats	Platinum Premium Shield	3kw	1 x 3 HP	3 x 3 HP	1 x 1 HP

#### **Features**



















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Power and control







1 x 7.5 inch Jets



8 x 5 inch Jets



21 x 3.5 inch Jets

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20 x 2 inch Jets









Dimensions 5900 x 2250 x 1500mm



1250kg





53

Power Supply 2 x 32

Seat layout	Insulation	Heater	Pumps	S Pumps	Circulation Pump
4 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP	3 x 3 HP	1 x 1 HP

#### **Features**

Hot tub experience







Hydrotherapy











































Shell colour



Sterling Silver

Cabinet colour







6 x 3.5 inch Jets







Hydrotherapy

22

Colours

Sterling

Cabinet colour

Shell colour

		/	
40			
40			

### CHOOSING YOUR HOT TUB AND SWIM SPA

We know that choosing your hot tub or swim spa is a big decision and can be confusing with the different models. To make it easier please view our comparison table which lists all of the hot tub features at a glance. Range

Models	Tahiti	Trident	Нарру	Refresh	Palma
People	3	5	5	6	6
Dimensions mm)	2130 x 1650 x 780	2000 × 2000 × 900			
Seat layout	2 seats + 1 lounger	3 seats + 2 loungers	3 seats + 2 loungers	5 seats + 1 lounger	5 seats + 1 lounger
Jets	23	40	49	47	86
LED Lighting	~	<b>~</b>	<b>~</b>	~	•
Music	4	4	4	4	4
Ozone	~	<b>&gt;</b>	<b>&gt;</b>	~	~
nsulation	Platinum Thermal Wrap				
Power (amp)	13	13	32	32	32
Pumps (HP)	1×2	1 x 3	2 x 2	2×2	2 x 3
Circulation Pump (HP)	×	×	1 x 0.5	1 x 0.5	1 x 0.5

ge Prem

Models	
People	
Dimensions (mm)	
Seat layout	
Jets	
LED Lighting	
Music	
Ozone	
Insulation	
Power (amp)	
Pumps (HP)	
Circulation Pump (HP)	

Mykonos	Arizona	Topaz	Santorini	Kenya	Infinity	Barcelona	Tokyo	Onyx	Maximus	Monaco	Marseille	Colombo	Oslo
4	3	3	6	5	6	5	6	5	8	5	5	7	7
1900 × 1900 × 940	2130 × 1650 × 880	2200 × 1560 × 900	2100 × 2100 × 940	2100 × 2100 × 940	2100 × 2100 × 950	2230 × 2230 × 940	2230 × 2230 × 940	2200 × 2200 × 940	2600 × 2200 × 940	2000 × 2000 × 940	2000 × 2000 × 940	2100 × 2100 × 950	2300 × 2300 × 950
4 seats	1 seat + 2 loungers	1 seat + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	7 seats + 1 lounger	4 seats + 1 lounger	3 seats + 2 loungers	7 seats	7 seats
16	43	64	52	52	91	86	89	90	84	53	58	48	64
•	•	•	•	•	•	•	>	•	•	•	•	•	*
4	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	>	•	•	•	•	•	*
Platinum Premium Shield													
13	32	32	32	32	32	32	32	40	32	32	32	32	32
1 x 3	2 x 2	2 x 3	2 x 2	2 x 2	2 x 3	3 x 3	3 x 3	4 x 2	3 x 2	2 x 2	2 x 2	2 x 2	3 x 3
×	1 x 0.53	1 x 0.53	1 x 0.5	1 x 0.5	1 x 0.5	1 x 0.53	1 x 0.53	1 x 0.53	1 x 0.53	1 x 0.5	1 x 0.5	1 x 0.53	1 x 0.53

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Range	Swim Spas
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Models	Eros	Zelus	Helios
People	3	4	6
Dimensions (inch)	4500 × 2250 × 1500	5700 × 2250 × 1500	5900 × 2250 × 1500
Seat layout	2 seats	2 seats + 1 lounger	4 seats + 1 lounger
Jets	22	42	53
LED Lighting	•	<b>&gt;</b>	<b>~</b>
Music	•	•	•
Ozone	•	•	<b>~</b>
Insulation	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield
Power (amp)	40	40	2 x 32
Pumps (HP)	1 x 3 + 3 x 3	1 x 3 + 3 x 3	2 x 2 + 3 x 3
Circulation Pump (HP)	1 x 1	1 x 1	1 x 1



### **SUPPORT**

We put our customers at the heart of everything we do and strive to go beyond expectations.

We are here to support you every step of the way and advise you on how to look after your hot tub so you can enjoy it for many years to come. Refer back to your hot tub manual for troubleshooting issues and the chemical guide for maintenance tips. Alternatively, take a look at our Frequently Asked Questions for answers to our most popular questions.

For more advice, information, manuals and guides, please visit our website at **platinum-spas.com** 

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### **FAQS**

#### **Hot tub FAQs**

#### What is a 13 amp or Plug and Play hot tub?

Plug and play hot tubs are suitable for areas where you are unable to get a 40 amp power supply to it. A 13 amp hot tub will run off a standard 3 pin plug, which will need be sourced and supplied by you. The hot tub needs to have its own circuit from the main distribution board, the supply should not be shared. You will need to install a 13 amp outdoor waterproof plug socket with RCD protection. For full details of the electrical requirements, check with your hot tub retailer.

#### What is a 32-amp hot tub?

The larger the hot tub the more power and electrical current that is needed. When you go up to three or four pumps for hot tubs you may be looking at a 40-amp feed. There is no such thing as a 32-amp hot tub. 32 amps is the amount of power that is required to run a standard hot tub that will have a heater and a couple of pumps running simultaneously. With a 32 amp you could use it for three or four hours and your heater won't turn off and the temperature will remain the same.

#### How many seats do I need?

This is different for each customer depending on who will be using it – a couple, family or friends. Even if there will only be two people using the hot tub, different options of seats will allow you to soothe different muscles. You may also require a greater number of loungers rather than seats. We have varying options and can help you decide.

#### What features can I choose?

There are so many different features to choose from including LEDs lights, jets, music systems, water fountains, downward LED lights, automatic chemicals – you need to pick the features right for you. Lights will help your mood and music will help entertain your guests and automatic dosing will make it easy so you don't have to add your chemicals in each night – so choose what the most important feature is for you.

#### I would like to sink my hot tub into the decking, is this possible?

We do not advise you to position your hot tub with decking built around it or underground as it can significantly impact future maintenance requirements. If you wish to do this, we advise you consult a structural engineer to ensure that your decking is capable of safely and adequately supporting the full weight of your hot tub when in use. The hot tub should be 200mm proud of the top of the decking to allow for the cover to clip onto the side.

#### What are the access requirements?

It is the customer's responsibility to ascertain whether there is adequate space for the delivery of the hot tub. You must have a minimum width of 1m and a minimum height of 2.4m. Please check the full access requirements with your hot tub retailer.

#### Swim Spa FAQs

#### Does my swim spa come with a drainage outlet?

Yes, your swim spa does come with a drainage outlet that is located at the bottom of the swim spa. However, a quicker way to drain your swim spa would be with a submersible pump.

#### How hot does a swim spa get?

The water temperature can be set up to 40 degrees. The ideal water temperature for swimming is around 30 degrees but aquatic therapy should be up to 33 degrees. If you want to lounge in the therapy seats and relax then we recommend you set it to 37.5 degrees.

In the swim spas which have dual temperature units, where there is a barrier between the swim area and the hot tub; the hot tub side of the unit can be heated to 40 degrees.

#### Can someone sit in a seat whilst another person is swimming?

Yes, you may get a little wet from any splashes but sit back, relax and enjoy watching them swim or workout.



### **GET IN** TOUCH

For more information please speak to our friendly and dedicated team members.

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**Retailer** information

